# Task 1 – Questions to Gather Functional Requirements

**Goal**: To understand exactly what stakeholders should expect from the “Check My Order History” feature.

## General Understanding:

1. Who will have access to the “Check My Order History” feature? (e.g., registered users only?)
2. Will the feature be available on both web and mobile platforms simultaneously?
3. Should the feature be accessible from the main menu, profile section, or both?

## Data & Display:

1. What details should be shown for each order? (Order ID, product image, price, status, payment method, delivery date, etc.)
2. How far back should the order history go? (e.g., 6 months, 1 year, all-time?)
3. Should cancelled, returned, and refunded orders also be shown?

## Sorting & Filtering:

1. Should users be able to filter orders by date, order status, category, or price range?
2. Should there be a search bar to find a specific order?

## Order Details:

1. What information should be displayed when a user clicks on a specific order? (tracking info, invoice, seller contact, return options, etc.)
2. Should users be able to reorder directly from past orders?

## Notifications & Updates:

1. Should order history reflect real-time updates from the delivery system?
2. Will there be an option to download order history or receipts?

## Technical & Compliance:

1. Are there any data privacy or storage compliance rules to follow (e.g., GDPR)?
2. How will the system retrieve and update order data from backend services?

# Task 2 – User Story & Acceptance Criteria

## User Story

As a registered Myntra customer, I want to view my complete order history so that I can track past purchases, check delivery status, and access receipts for my orders.

## Acceptance Criteria

1. **Order List View**
   * Given I am logged in, when I navigate to “My Orders,” then I should see a list of all my past orders with product image, name, order date, order ID, and total amount.
2. **Status Display**
   * Each order should display its status (e.g., Delivered, In Transit, Cancelled, Returned).
3. **Order Details**
   * When I click on an order, I should see full details including delivery address, payment method, invoice link, and tracking information.
4. **Filters & Search**
   * I should be able to filter orders by date, order status, or category, and search by order ID or product name.
5. **Reorder Option**
   * I should be able to reorder items from my past purchases if they are still available.

# Task 3 – Wireframe Assumptions & Justification

**Assumptions:**

* Feature is for **logged-in users only** (privacy & personalization).
* Display is consistent across **web and mobile** but optimized for screen size.
* Real-time integration with the order tracking system.
* Orders are stored for the last **3 years** for customer access.

**Wireframe Key Elements:**

* **Header:** "My Orders" title and a back button.
* **Filter/Sort Bar:** Date range selector, status dropdown, sort by newest/oldest.
* **Search Bar:** To quickly locate a specific order.
* **Order List Cards:** Each showing product thumbnail, name, order ID, date, amount, and status badge.
* **Clickable Order Card:** Opens a detailed view with invoice download, tracking info, reorder button.

Screens screenshot of a phone

AI-generated content may be incorrect.